

PASSPORT

WORK ORDER DISPATCH AND ROUTING FOR FIELD SERVICE

Passport provides interactive “command and control” software for work order scheduling, geo-spatial mapping, dispatch and tracking to improve operations from the front line to the back office.

The result is a more productive field service organization, increased visibility into front-line operations, more accurate costing and invoicing, and an improved bottom line.

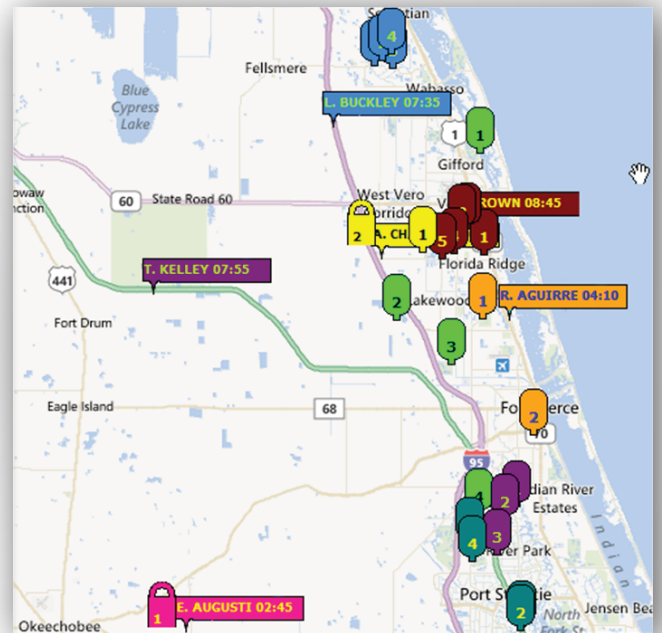
COMMAND AND CONTROL

Dispatch is the “command and control” center of your field service operations.

Managing your front-line resources involves the dynamic balance of customer commitments, cost control and productivity. To create that balance – and adjust on the fly – requires accurate information about jobs, resources, schedules and more.

Passport Corporation provides an interactive web-based portal to schedule, assign and track work orders, including:

- Geo-spatial mapping with intuitive drag and drop to streamline routing.
- Route optimization to minimize travel times, mileage and costs.
- Integrated views to validate skill sets, balance workloads and control overtime.
- The ability to schedule days ahead and to react to developments during a shift.
- Wireless dispatch so techs can be both responsive and productive.
- Real-time monitoring to track where your field personnel are and where they are scheduled to be next.



Geo-spatial mapping provides an intuitive “drag and drop” interface for scheduling, routing and tracking

Customer Success:

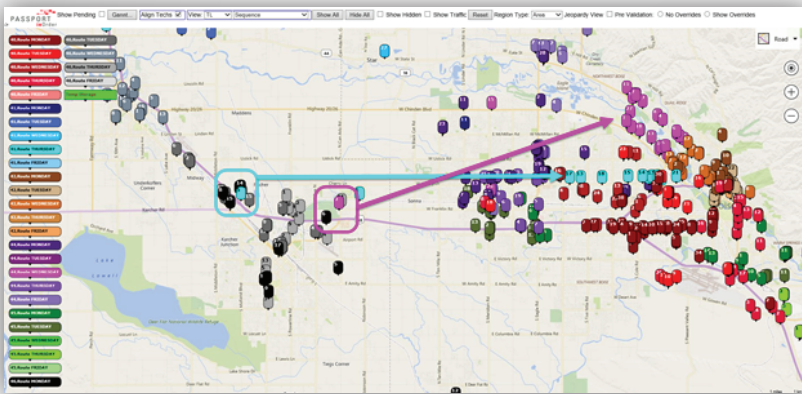
“Dispatch is much easier with interactive mapping and our work order management is more efficient.”

PASSPORT

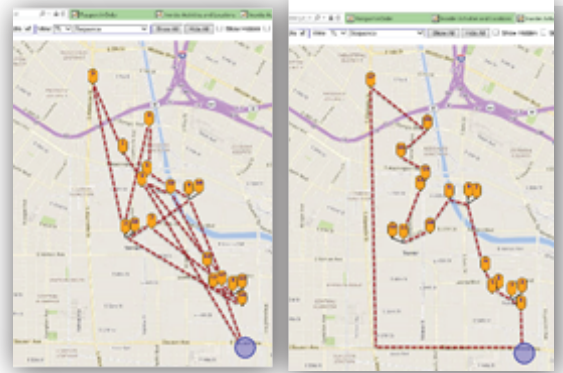
MODULAR SOLUTIONS TO INTEGRATE WITH YOUR EXISTING SYSTEMS

Passport inOrder enhances an existing ERP system or other work order management system by adding:

- Dynamic scheduling
- Repeatable or dynamic routing optimization
- Interactive geo-spatial mapping
- Region planning
- Integrated labor management



Region Planning Module - Giving region planners quick and easy visual cues to find poorly planned activities along with drag and drop technology to make changes simple.



Repeatable Route Optimization – Before and After

Integrate with your own dispatch system or use Passport to wirelessly dispatch work assignments to front-line employees. If you don't have a work order management system in place, Passport can provide an end-to-end solution to automate the process from work order creation to close.

INTEGRATED TIME/LABOR AND SCHEDULING WITH KRONOS

Passport has a long-established partnership with Kronos, the leading provider of enterprise time and labor solutions. With real-time integration "out of the box", labor data from Kronos becomes part of the work order scheduling process in Passport.



View scheduled start/end time for employees when assigning jobs. Factor in hours worked to date in the pay period to control overtime. Capture time on task in the field and automatically post to employee timecards with validation and audit trail.

MOBILE TECHNOLOGY FOR THE REAL WORLD

Choose from a range of mobile devices to fit your environment – iPhone, iPad, Android devices, rugged handhelds and Windows laptops... with support for GPS, bar code and biometric scanning and electronic signature capture. Operate over any cellular carrier or WiFi network, and stay productive even offline with an innovative "store and forward" architecture.